



Roofing, Siding, Windows, Doors, Gutters, Repairs      SDVOSB\*Licensed\*Bonded\*Insured  
704 S King St Ste. 6B Leesburg VA 20175  
703.651.6677 office  
703.935.1368 fax

### **Considerations for Repairs/Replacements**

In preparation for exterior repairs/replacements, here are some items and preventative measures that residents should be aware of. These notes will help prepare you for what to expect during your exterior repairs.

**1. Lawn Care** – Please make sure grass is cut prior to roof replacements. This will ensure the C2 team does not miss any nails, small debris, during the magnet sweep and clean up at the completion of the roof replacement.

**2. Exterior Home Services** – Please cancel any exterior home services such as dog, lawn (grass cutting, lawn maintenance) and pest while your roof is being repaired/replaced.

**3. Pets** - Please consider any noise and access impact on your animals during construction. We ask that animals are secured inside and remain out of the working area during construction. It is also requested that yards be swept for animal waste prior to the start of construction.

**4. Estimated Time of Arrival for Repairs** – Unless the job is scheduled as a 1<sup>st</sup> stop (8-10am start time), we are unable to give an exact time the repairs will take place due to unforeseen issues that may arise. Often, our crews encounter additional work beyond original scope once they start a project. Please understand there are variables that can come into play once we begin a job, such as weather, unforeseen rotted wood, changes to orders. Please give our office a call and we would be more than happy to give you an approximate time of day for the scheduled repairs. No hard time will be given due to changes in scope of work. Our goal is to complete the work on the date we schedule with you.

**5. Estimated Time of Arrival for Roof Replacement** - Some of our crews may arrive at your home to setup as early as **6:45am**. As most roof replacements run anywhere from 6-15+ working hours depending on size. We ask that driveways and garages are cleared prior to arrival time to expedite site setup.

**6. Noise!** – There will be various levels of noise through the duration of your project. If you, other family members, or even pets have a sensitivity to loud noises, we recommend spending some time away from your house while the job is in progress. You may also want to warn the neighbors of the impending temporary increase in noise and traffic. This is especially important in townhome communities.



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**7. Gates** – Please ensure gates are accessible and unlocked prior to the start of repairs.

**8. Do I need to be home for the repairs?** – In most cases, no interior access will be required. If there is something specific you would like to review with the crew in home, please let our production staff know ahead of time so we can coordinate an appointment.

**9. Protecting Unsecured Interior Items** – Vibrations from construction work may cause items to fall or slide off shelves and walls (ex. mirrors, pictures, figurines or plates). We recommend that any valuable items be removed prior start date. You may want to perform a more thorough walk through before any roofing activity commences. \*\*\*Please note that the floor level directly below the roof is the most susceptible.

**10. Protecting Unsecured Exterior Items** - As the crews are working around the house, some ladder access and tarps may be necessary to place. We recommend any exterior fixtures/furniture be evaluated and moved back approximately 10 feet from the home prior to construction. This includes grills, outdoor furniture, bird feeders, bird baths, wreaths, weather sensors, yard decorations and/or plants, etc.

**11. Nail Pops** – Homes that have drywall installed with nails vice screws may be susceptible to nail pops during the replacement of a roof. Due to hammering and foot traffic, vibrations on the framing may cause pops/cracks in the drywall. Due to the unavoidable nature of this condition, repairs of this type are excluded.

**12. Townhouse Roof Replacements** - Due to some townhouse configurations and tight working areas, we recommend that you let your neighbors know what work will be completed and when. It is always ideal for neighboring driveways to be clear and all residents informed of the work. As winds are unpredictable and some loose/light roof debris may fall onto adjoining properties, we ask that you speak with your neighbors about access to these areas so that our crews can address without surprise to your neighbors.

**13. Attics and Garages** – Please remove or review configuration of cars, motorcycles, bicycles, boats, and other storage items at risk of being dirtied or damaged. Debris can fall through spaces in the roof decking. C2 Operations is not responsible for the removal or cleaning of these items.



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**14. Driveways and Garages** – Please remove any and all vehicles from garages and driveways during installation and/or repairs.

**15. Wood Replacement** – Rotted wood is a typical hidden defect related to exterior repairs. We will promptly communicate any changes in price or scope of work due to wood replacement.

**16. Construction Zone** – Please be aware when entering or existing construction zones, always keeping small children and pets away from the work area.

**17. Clean-Up** – We will perform daily clean-ups removing equipment and properly disposing of debris. A magnetic roller will be utilized to pick-up metal debris, but please be advised that a few nails, hidden in the grass or shrubbery, may possibly remain.

**18. Rain Delays** – Inclement weather may force delays in our production schedule. We require an adequate window of clear weather to work safely and efficiently.

**19. Electrical Mounts** – Roofers are not electricians! Therefore, existing electrical mounts or electrical work may need to be addressed by a Certified Electrician for us to safely complete the roof work. Our estimator will notify you of any necessary electrical work. For example: If a new power fan is being installed, electric must be connected for it to work.

**20. Satellite Dish Realignment and Wiring** - Satellite dish communication requires precise alignment of dish for signal. While C2 Operations can reinstall satellite dishes, dish alignment is excluded from this contract. Please note some dish companies can take up to (2) weeks to schedule for a realign appointment. It is ideal to contact your dish company to schedule realignment immediately following exterior construction. If a satellite dish is scheduled to be deleted, please note a follow up appointment by your cable provider may be necessary. In some homes, poor wiring install practices route live cable feeds through abandoned dish coax lines. When the dishes are removed, and disposed of from roof, a break in feed to the house may occur. It is ideal to contact your cable company to schedule assessment to immediately follow exterior construction.



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**21. Skylights-** Prior to skylight work, it is recommended to move or cover the interior area below the skylight with cloth, towels, or sheet. Some debris may jostle loose and fall into the area beneath a skylight when it is being replaced.

These items are not complete as there are other considerations that could happen. In our experience, these are the main considerations that occur and we want all customers to be aware.